

BY EMAIL ONLY TO:

Mr Richard Perry

Intellectual Property Office Legal Section

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24 June 2022

Dear Mr Perry

Re: Your Offices' Malicious Intent and Criminal Attempts to deprive me of property, perpetrate and Conceal serious crime, and, Re: Opinion Requests for 4 patent defrauded products of GB2401616

- 1. Thank you for the aforementioned letters dated 25th and 26th May 2022 respectively, addressed to our Chief Executive Tim Moss, and received in a single envelope by the IPO on 27 May 2022. As a Deputy Director and Head of Legal Section at the Intellectual Property Office (IPO) Mr Moss has asked me to respond on his behalf.
- 2. Your letters raise a number of distinct issues. Namely: a) an allegation that the IPO has maliciously blocked your access to our online filing systems; b) an allegation that the IPO has engaged in organised criminal activity; c) an allegation that the IPO has refused to provide a filing receipt for a patent application entitled "REF: 'FanTail Ties' which you clam was filed by post on 11th May 2022 and signed for by the Office on 12th May 2022; d) a request for a list of the names of the IPO Board members; e) a request for further information relating to our opinions service in connection with GB 2401616.
- 3. In this letter I propose to respond to aforementioned points a)-b) only. Points c)-e) will be dealt with separately by my various colleagues who work in the areas concerned.

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- 4. I am sorry to hear that you have continued to experience difficulties with our online services that are unresolved. My understanding is that in February 2022 a colleague from our IT department attempted to provide you with help regarding these issues via email, but that they remained unresolved, and we were not able to detect an issue with our internal IPO systems. I understand that later in February 2022 an offer was later made in writing to work with you over Teams (or similar video link software) to assist you in overcoming your filing issues. This offer does not appear to have been accepted. I further understand that an offer was made in writing to sit with you in person at our Newport Office, whilst you were attending the Office for a hearing in relation to reinstatement and restoration, to help you resolve your filing issues. This offer also does not appear to have been accepted.
- 5. I would like to assure you that the IPO does not block individuals from using our online filing services. I reiterate that if convenient, we would be happy to work with you over Teams (or a similar video link software) in an attempt to overcome the issues you have been experiencing.
- 6. Finally, I cannot find any basis for your allegation that the IPO has participated in any serious and organized criminal activity with regards to your previously owned intellectual property.
- 7. This is our final response to your complaint regarding online filing issues and alleged criminal activity in relation to your previously owned intellectual property, but if you are still unhappy and wish to escalate things further, you have the right to ask your MP to refer it to the Parliamentary and Health Service Ombudsman. Information relating to the Ombudsman Service can be found here on our external website

Yours sincerely,

Ben Micklewright

Ben Micklewright | Deputy Director and Head of Legal Section